### Sincura/ Russia

# About us

The Sincura Group is an impeccable guide to the world of modern consumption. Concierge services, personalized lifestyle management and unforgettable experiences around the globe.

Three principles guide us in our work:

- Make the inaccessible accessible because of the global network of trusted contacts;
- Always strive to do more than it is expected from us;
- To be honest with clients and to act exclusively in their interests.

### Concierge [KBNSI'EƏ3]

### A Little Bit of History

The first mentions of concierges are from fr. concierge are found in manuscripts of the XII-XIII centuries. This was the name given to those who made sure that the candles were not extinguished in the castles. Later, they (the concierges) begin to take comprehensive care of owners and guests' conveniences of a house or palace.

The first hotel concierges appeared at the beginning of the 20th century in the Grand Hotel chain. The idea became popular amid guests and was spreading quickly.

### Our time

A modern concierge who is today your quick and creative personal expert, advisor and assistant in a variety of fields: travel, entertainment, home, leisure, gastronomy, automobiles, private events and so on takes care of you anywhere.



Sincura's Moscow office with colleagues' support from other countries provides the highest level of service around the globe.

Our highly professional personal service experts are carefully selected to ensure that all of your ordersx are fulfilled around the clock.

We aim not only at finding the best solutions for your tasks, but also at optimizing your budget. Ourx active users save more during the year than they pay for the service.

Feedback from our clients is always welcome and we openly share it. It helps us observe ourselves from the outside and become better!



**OUR SERVICES** 

### Personal Guide to Gastronomic Experiences

healthy food and exclusive gastronomic sets, gastronomic trips and gifts, tophelps compose your collection. We have made an exclusive selection of international and Russian chefs ready to create an unforgettable gastronomic

Discover new dimensions of gastronomic experience - offers that exceed expectations, turnkey solutions and creativity.

### Travel **OUR SERVICES**

### Perfect Relaxation Formula with Sincura

Our team prepares a carefully designed program for your unforgettable trip.

Together with a wide network of trusted partners around the globe, we do our best to ensure that Sincura's high standards of service follow you wherever you go.

Advice from local experts, individual itineraries, booking VIP lounges in all airports around the globe and preferential fares from the best airlines.

Hotel privileges and international car services, access to the best restaurants and nightclubs, and tickets to the most exclusive events, from the Monaco Grand Prix to the Cannes Film Festival, are unique personalized travel services from Sincura.



### Events

**OUR SERVICES** 

### Any Turnkey Events Management

We manage and conduct an event of any complexity for you.

You can trust us with the most important events: a wedding or a presentation of a new product, a family celebration or a work meeting.

Our experts in cooperation with carefully selected partners prepare a turnkey event for you, taking into account all your wishes. Amid our contacts are florists, presenters, catering, artists, advertising and PR agencies.

You can be sure that you will get VIP service at the best prices.

### Personal Assistant OUR SERVICES

### A Universal Assistant for Your Personal, Family and Business Orders

We are ready to provide you a skilled personal assistant, whom you can for sure transfer a lot of things to. For example, keeping your personal and business calendar, scheduling meetings and free time, solving many family and household issues, training management or self-education.

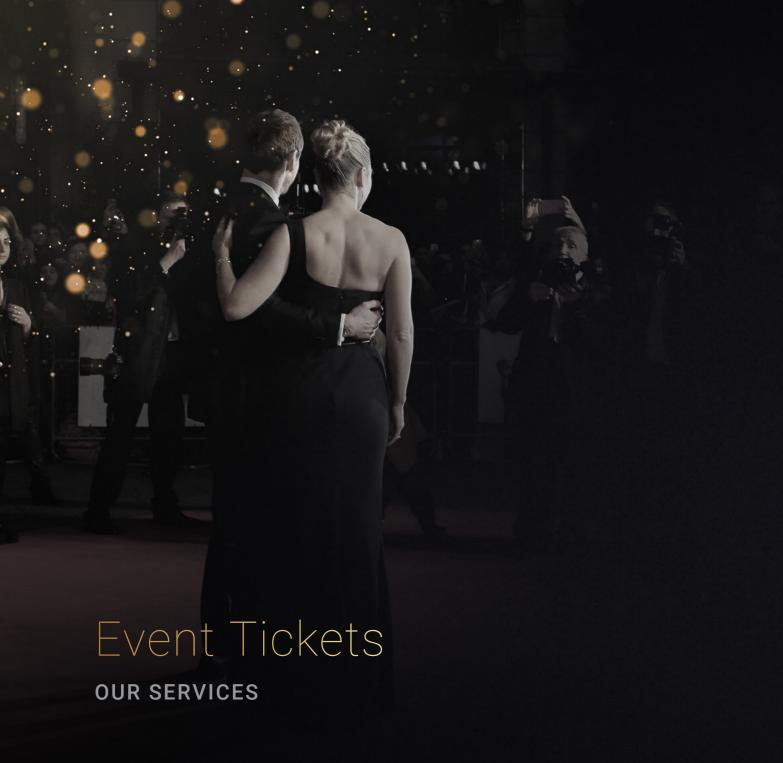
We are ready to make your life as comfortable as possible, taking a full care of your home - including cleaning, pet care, recruiting, interior designers or decorators, construction contractors and so on.

## Hotels **OUR SERVICES**

### Best Advice and Benefitial Bookings

Sincura's cients are always guests of honor at the most exclusive and luxurious hotels around the globe. Our privileges include a free upgrade, breakfast for two, a welcome compliment from a hotel and a free late check-out.

And even if you have already booked a hotel on your own, we will contact a hotel to make sure that from the moment of arrival you will be provided with the highest quality service and special attention.



### Sincura's Priority: Your Best Deal for Any Event

Sincura is an official partner of lots of the largest events managers around the globe, which means that tickets for significant shows, performances, concerts, competitions, premieres, festivals, and shows of all kinds are always available for our clients. The service is our special honour. Premiere at the Bolshoi? Final Wimbledon? Nothing is impossible.

Every month we compile a list of the most actual and catchy events in Moscow, tickets for which disappear from the public sale immediately after they have appear. Premieres, sold-out shows, and festivals: be the first to know about an important theatrical event and get a chance to purchase a ticket. We offer the best seats and manage VIP service for those who love a personal touch.



### Transport

**OUR SERVICES** 

### Comfort on Every Trip of Yours

Sincura takes care of everything in connection to your movement. Planning a long distance trip? Booking an airport transfer? We help you find the perfect car with a driver and save your time and money.

Our clients enjoy all privileges of the exclusive Sincura Limo program, which is especially designed for us by the market leaders. Program priorities are global service standards and exceptional customer comfort.

Careful selection and training of top-class drivers, a regularly updated fleet, perfect cars condition, unique technologies and absolute safety: with Sincura you can be ab-solutely sure that you will receive the highest level of service and the most beneficial offer in the market.

# Car Selection **OUR SERVICES**

A New Car in the Shortest Time Possible and on the Most Favorable Terms.

Planning to buy an exclusive model? Looking for the best deal for a long-await-ed novelty of the season? Sincura helps you find, try and beneficially purchase your Dream Car.

Our clients can always get a full consultation on selection of any car, order an on-site check and any additional services.

Sincura maintains direct contacts with the world's leading carmakers and their largest dealers. We ensure that you will receive the car you have dreamt of in the shortest time possible.

And on the most favorable terms.



### A Comprehensive Solution to Any Assignment

Sincura experts offer optimal solutions for lots of complex assignments with an integrated approach, serious investigation, coordination of all spheres and an accurate selection of performers: immovables, legal advice, and education.

Sincura offers its expertise and assistance in such areas as:

- ImmovablesImmovables selection and manage-ment
- Medicine
   Advised by the best experts in
   Russia and abroad
  - Legal Services
- Legal and tax consulting for idividuals and companies in Russia and abroad

- FinanceDeal structuring and investments
- Education
   Preparation and admission to the best educational institutions around the globe



### Choose Your Own Most Appropriate Service Package

We are chosen by our clients who know value of their own time and are in a habit of achieving their aims. Purchase a package of services for solving priority tasks, an optimal package on a daily basis, or a package with the maximum set of privileges - the choice is yours.

- Sincura Chrome Elite
   24/7 concierge service and privileges for active users
- Sincura Platinum personal lifestyle expert
- Sincura Ghost your Family office

We also offer solutions for top management of corporations and VIP clients of banks. Cooperation with Sincura Russia helps add value to your brand.



We look forward to welcoming you as our new client. And a chance to gain your trust and find well.

Sincura Russia Experts

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### Sincura the Group

AWARD WINNER
LUXURY CONCIERGE COMPANY.
OF THE YEAR 2020

